Providing an excellent traveller experience is the key to changing transport behaviour. This award is for those who have used technology which gives people control, cost and confidence in making their journey.

**The Traveller Experience Award** recognises the projects, technologies and innovations that make using transport a better experience.

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| **Contact details:** |
| First name: |       |
| Surname:  |       |
| Organisation:  |       |
| Job Title:  |       |
| Email address:  |       |
| Telephone Number:  |       |
| Address Line 1:  |       |
| Address Line 2:  |       |
| City/Town  |       |
| County:  |       |
| Postcode:  |       |
| **Details of endorsing officer or CEO (if Appropriate):** |
| Full name: |       |
| Position: |       |
| Telephone number: |       |
| Email: |       |
| If different from above, Organisation and address: |       |

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| **Your entry:** |
| Title: |       |
| **Essential requirements:** |
| Detail and overview of the project:  |       |
| At least three customer or client testimonials or stories evidencing how the project, technology or innovation has improved the customer experience:  |       |
| Details of the delivery team including project partners: |       |
| The degree of partnership with other bodies (public transport operators, local government, industry, public bodies, innovation funders etc):  |       |
| Details of the project integration, including relationships with mobility operators; formal, informal, contractual and obligational: |       |
| Evidence of successful implementation and customer/client feedback including case studies of pilots, where applicable: |       |
| A demonstration of the way in which the innovation has been/can be applied more widely: |       |
| **Supporting Evidence:** |
| Images/videos: | *Please attach these to the email along with your entry. Files too large to email should be sent to* *transtechawards@landor.co.uk* *via* [*www.wetransfer.com*](http://www.wetransfer.com) |
| Customer and client feedback/testimonials: |       |
| Press cuttings/Links to websites: |       |
| Details of any other awards won: |       |
| **Please submit this completed form and supporting evidence via email to** **transtechawards@landor.co.uk** |